



PARK REGULATIONS

By entering Efteling's premises, you agree to comply with these park regulations.

1. Entry tickets

All guests must have a valid entry ticket. This ticket must be retained during your visit and presented upon request.

2. General rules

Efteling operates under Dutch law and follows the commonly accepted standards of behaviour in the Netherlands. Please be mindful of your own safety and belongings, as well as those of others and of Efteling, during your visit. Do not put yourself or others in danger. Treat others with consideration and respect. Disruptive behaviour, such as vandalism, violence or aggression, excessive noise or any other form of misconduct, will not be tolerated. Weapons and illegal drugs are strictly forbidden. You must not be under the influence of alcohol or drugs or engage in the possession or distribution of drugs. You must not use items such as mobile phones, GoPros or selfie sticks in a manner that is dangerous or causes a nuisance. The use of drones in and around Efteling is prohibited.

3. Pets

Pets are not permitted on Efteling premises. If you choose to leave your pet in your vehicle, you will be responsible for any costs incurred if it needs to be removed. Certified/trained assistance dogs are permitted in the park.

4. Wheelchairs and mobility vehicles

Guests are prohibited from using wheeled transport within the park except for wheelchairs and other mobility vehicles. Wheelchairs are available free of charge. Mobility scooters can be hired for a fee. More information can be found at this hire location and on our website.

5. Liability

Entry to the park is at your own risk. Efteling accepts no liability for any loss or damage except in cases of intentional misconduct or gross negligence on its part. If you experience any loss or damage, please report it to Efteling's security team before leaving the premises and ensure an official report is drawn up. Efteling cannot accept liability for any damage claims made after you have left the premises.

6. Rules and instructions

You must follow all instructions given by Efteling staff immediately and fully. You must comply with the rules and instructions on park signage. Efteling reserves the right to close or suspend any attraction at any time. No refunds will be given in these circumstances.

7. Denial of entry and removal

Efteling reserves the right to deny entry or remove you from the park if your behaviour is likely to endanger yourself or others or to disrupt other guests' Efteling experience. Visibly or verbally

expressing personal, religious or political beliefs or holding demonstrations is not permitted anywhere on the premises. Any apparent intent to visibly or verbally express personal, religious or political beliefs or hold a demonstration may also result in denial of entry or removal from the park. If you are suspected of theft, possession of prohibited items or an apparent intent to express personal beliefs or hold a demonstration, Efteling reserves the right to search your belongings or person.

8. Clothing

If your clothing is considered offensive or could cause you to be mistaken for an Efteling entertainer or employee, we reserve the right to deny you entry to the park.

9. Bringing your own food and drink

You may bring your own food and drinks into the park. If the park is busy, we ask that you enjoy your food at one of our many picnic areas rather than our restaurants or terraces.

10. Alcohol and alcohol-free beverages

Efteling applies the same policy to alcohol-free beverages as it does to alcoholic beverages. This means that we do not sell alcohol-free drinks to anyone under the age of 18.

11. Smoking

The World of Efteling is a smoke-free environment. Smoking is only permitted in the designated smoking areas. This also applies to e-cigarettes and vaping.

12. Waste and returnable items

You are not permitted to search through or take items from bins, containers, deposit return machines, donation boxes or collection bins. Their contents are the property of Efteling. Bottles with a refundable deposit remain the property of the manufacturer. Reusable cups with a refundable deposit remain the property of Efteling.

13. (Commercial) activities

You are not permitted to carry out (commercial) activities, including filming, research, advertising or charity fundraising anywhere on Efteling premises without prior written permission.

14. CCTV and ride photos

CCTV surveillance is in operation throughout Efteling to safeguard the safety and property of the park and its guests. You may be photographed or filmed on certain rides and attractions. These images are displayed on screens at the ride exit and are available for purchase. Filming and photography may take place in or around the park by or on behalf of Efteling. Efteling may use the images in publications and promotional content. If you do not wish to be photographed or filmed during your visit, please avoid areas where filming or photography is taking place or ask an employee or the production team not to photograph or film you. You are not permitted to record audio or video of Efteling staff without their explicit prior consent.

Failure to comply with these park regulations may result in you being denied entry or removed from the park. In some cases, the matter may also be reported to the police. No refunds will be given in these circumstances.

To ensure safety, or where facts and circumstances reasonably require it, park management reserves the right to carry out preventive bag checks and security searches and to request valid proof of identity. Refusal to cooperate may result in removal from the park.

Decisions on any matters not explicitly covered in these regulations will be made at the discretion of park management.